

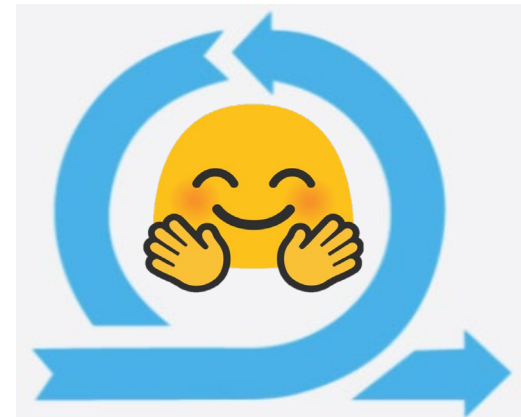


Let's SiSE Agile Program Requirements!

Introducing Simplified Software Estimation (SiSE)

Joint IT Software and Cost Forum
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History of SiSE at DHS

2020

DHS USM charge to CAD about s/w cost estimates:

1. Increase credibility & accuracy
2. Decrease cycle time

DHS Financial MGMT Policy Manual:
All Level 1 & 2 Agile software dev program estimates shall use Simple FP

IT Dashboard.gov:

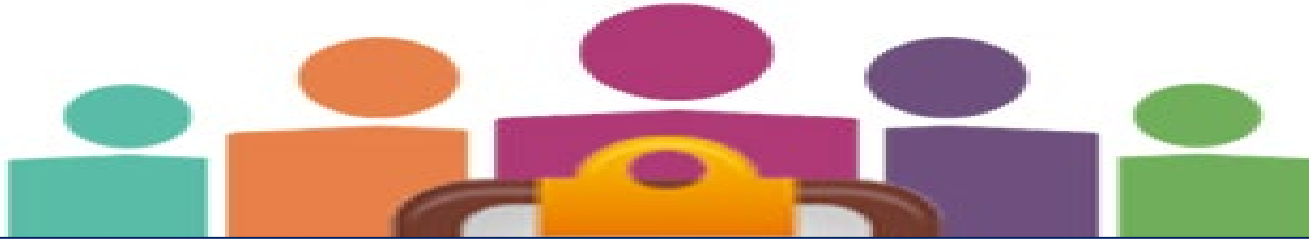
DHS IT budget is 3rd largest in Federal Government
@ \$7.4B

2017

2021



Poll Question #1



- b. DOD
- c. Other Federal Agency
- d. Non-Government / Industry



Pre-requisites for a Realistic Agile Estimate



- ✓ Scope and purpose of the estimate
- ✓ Complexity of software, and capability of development team
- ✓ Program data: new development/enhancement, COTS, language, platform, etc.
- ✗ **Estimated Size** of release or product backlog in standard units of measure (SLOC or FP)



- ✓ Scope of historical data
- ✓ Complexity of software, and capability of development team
- ✓ Program data: new development/enhancement, COTS, language, platform, etc.
- ✓ **Software size** in standard units of measure: SLOC, FP, SP
- ✓ **Effort** in standard units of measure: hours, sprint

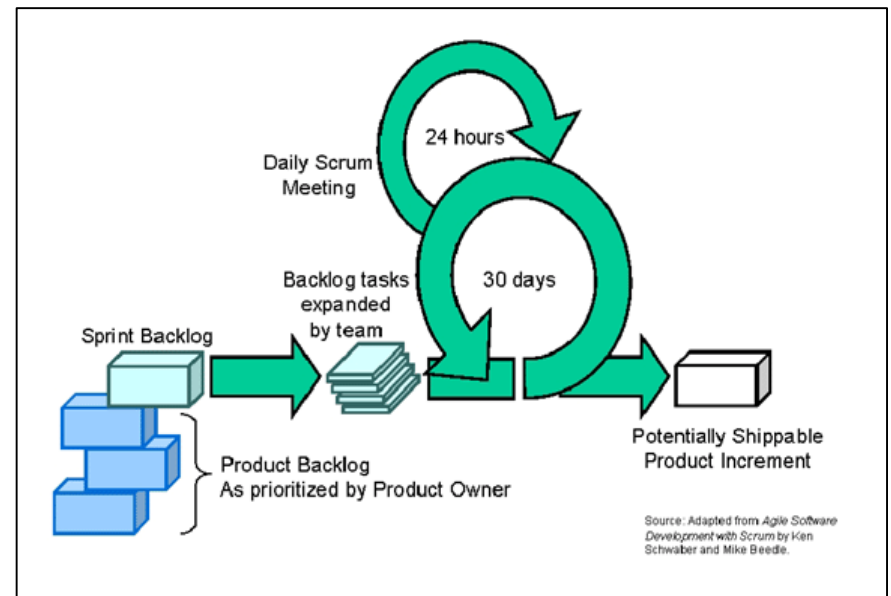


Pre-requisites for a Realistic Agile Estimate



In simplistic terms:

- **Effort** = **Size** * **Throughput**
- **Cost** = **Effort** * Labor Rate
- **Schedule/duration (months)** = **Effort** / (FTE Team Size * Hours per person-month)



$$\text{Size} * \text{Throughput} = \text{Effort}$$

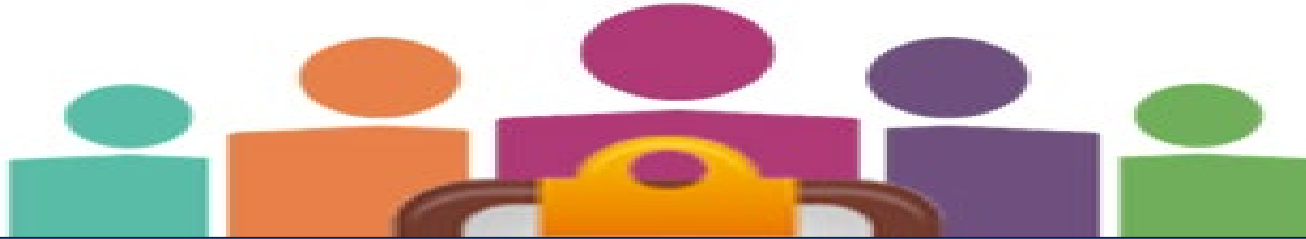
(Estimated amount of functionality in product backlog; includes factors for economies of scale)

(Rate that functionality can be developed)

(Time needed for development)



Poll Question #2



How much of your program has Agile software development?

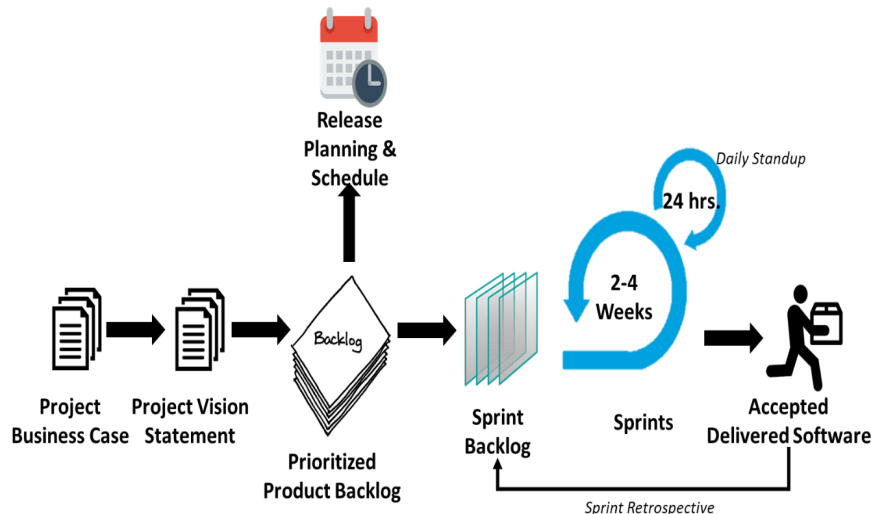
- a. A little, mainly hardware with some software components (0% -25%)
- b. Some, most software is still COTS (~26% - 50%)
- c. A good amount, but there are other parts to the program (~51% - 75%)
- d. A lot, the program is only developing software (~76% - 100%)
- e. I don't know



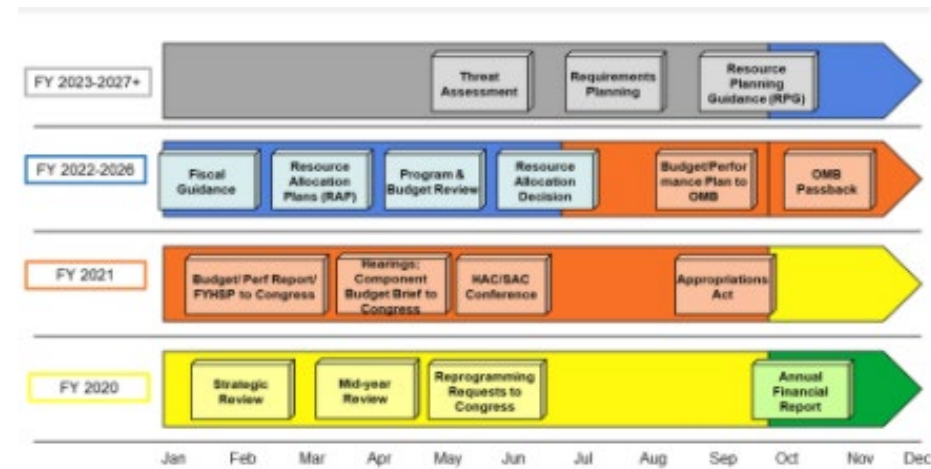
Agile Requirements vs. Federal Acquisition Cycle



The challenge: How to create realistic software *size-based* cost estimates for agile software development from a high-level product backlog for short- and long-term planning?



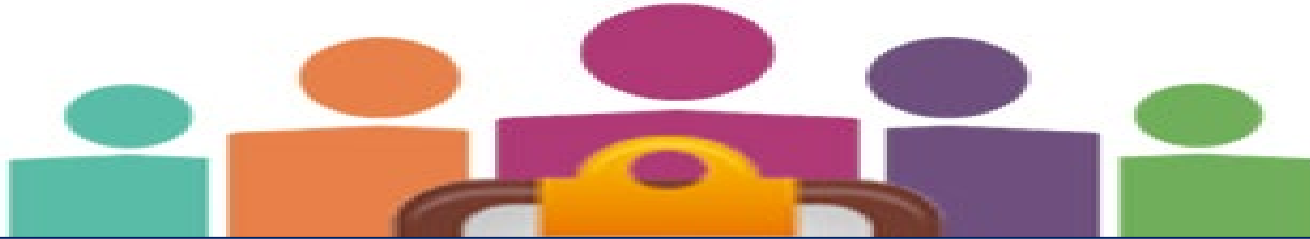
Agile Scrum Process



DHS PPBE Process



Poll Question #3



What is your organization's preferred software sizing/estimating method?

- a. SLOC or ESLOC
- b. Story Points
- c. Function Points
- d. SME Judgment
- e. Not Sure/Don't Know
- f. Other (Tell us in the chat!)



Issue #1: What unit of measure is best for estimating Agile Program size?

Unit of measure	Measure of...	Standard Yes/No	What is needed?	Pros	Cons
Source Lines of Code (SLOC) or ESLOC	Physical size	Yes	Delivered code	<ul style="list-style-type: none">• Historical data available• Good for Rough Order of Magnitude (ROM)	<ul style="list-style-type: none">• Coding language and skill dependent• Can't be used with user stories
Story Points	Relative size	No	User stories	<ul style="list-style-type: none">• Agile vernacular• Easy to estimate within team	<ul style="list-style-type: none">• Only valid within team• Can't be independently estimated/analyzed
IFPUG* Function Points (FP)	Functional size	Yes	Detailed requirements	<ul style="list-style-type: none">• ISO standardized• Can be used across programs	<ul style="list-style-type: none">• Need detailed requirements to count• Requires training
Simple FP (SiFP)	Functional size	Yes	CONOPS/ user stories	<ul style="list-style-type: none">• Can be used across programs• Can estimate from high-level requirements (CONOPS or user stories)	<ul style="list-style-type: none">• Requires training (but less than FP)

Different sizing units provide different levels of program insight



DHS chose Simple FP (SiFP) units for SiSE

- SiFP Method developed by Dr. Roberto Meli and Italian researchers, and acquired by IFPUG in 2019¹
- Simplifies functional sizing into two types of functions:
 - Generic Transactional Functions (elementary processes)
 - Generic Logical Data Groups
- Sizing process can be performed quickly and early in a program's lifecycle using existing documents. Compatible with IFPUG FP

IFPUG Components	FP Values			SiFP Components	SiFP Value
	Low	Average	High		
External Inputs	3	4	6	Transactions (Create, Update, Delete, Report, Read)	4.6 SiFP
External Outputs	4	5	7		
External Inquiries	3	4	6		
Internal Logical Files	7	10	15	Logical Data Groups (Saves)	7 SiFP
External Interface Files	5	7	10		

1. <https://www.ifpug.org/ifpug-acquires-the-simple-function-points-method/>



Issue #2: How to Estimate SiFP from CONOPS/User Stories?

Simplified Software Estimation (SiSE)

High-level software functionality

Prioritized product backlog of user stories.

User stories can be

- **Functional**
- Non-functional
- Fixes, spikes, dev / testing

Functional user stories describe functions using verbs

As a <user> I want to <function> so that I can <outcome>

Consistent requirements definition leads to repeatable, consistent effort

CONOPS

Business Functions

Stakeholder Group(s)

Transactional Functions (Create, Delete, Update, Read, Report)

Logical Data Groupings (Saves)

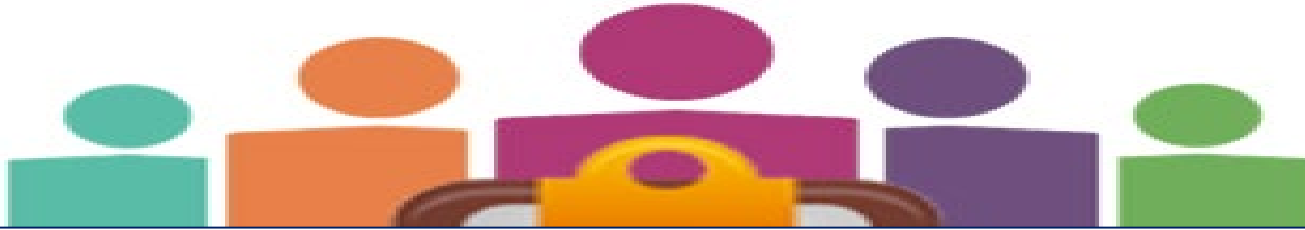
Interfaces with other systems or agencies

SiSE template generates a **Functional size estimate (in SiFP units)**

based on a lexicon of 140+ verb keyword patterns

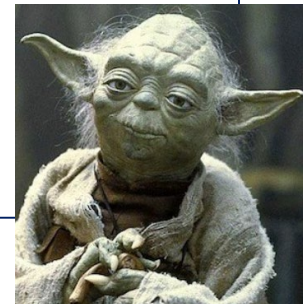


Poll Question #4



What is your level of knowledge of Functional Sizing?

- a. What's functional sizing?
- b. I've heard of it, couldn't define it
- c. I'm studying the 300+ page IFPUG manual
- d. I'm a Certified Function Point Specialist (CFPS)
- e. Master Yoda I am at Functional Sizing

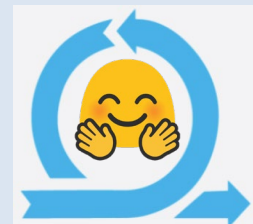




Why does DHS need SiSE?

- **Software size** is proven to be ***THE major cost driver of software development***
- Traditional Agile metrics ***difficult to use in software estimating:***
 - **Agile Velocity** (story points delivered per sprint) is team-specific and based on two non-standard variables:
 - **Size in story points (SP)** = team-specific, relative effort value for *completed* user stories (*i.e., non-completed user stories = 0 SP*)
 - **Per Sprint** = inconsistent scope capacity (*person hours per sprint can vary by # of calendar days, and FTE team size*)
- Functional size **measurement** (function points) requires details that are not yet available when estimating the program

SiSE, used with CONOPS or User Stories, can **consistently and reliably estimate functional size in SiFP units** for agile software development





How does SiSE work? Example of CONOPS Capabilities and SiSE Verb Keywords

Functional Capabilities for Scenario 2a

- **Create** user accounts for school officials
- **Submit** school certification petition
- **Maintain** user accounts for school officials
- **Submit** school re-certification petition
- **Submit** certification information updates
- **Receive** certification/re-certification decisions
- **Respond** to requests for evidence
- **Withdraw** certification
- **Register** school for service interface (batch)
- **Appeal** certification/re-certification decisions
- **Cancel** certification appeal

CONOPS operational scenarios

SiSE uses Verb Keyword patterns to generate SiFP values

Verb Keyword	Transactions						Data		SiFP
	Create	Update	Delete	Report	Read		Save		
Create	1				1		1		16.2
Appeal		1							4.6
Cancel		1							4.6

$$\text{SiFP} = (4.6 * \# \text{ of Transactions}) + (7.0 * \# \text{ of Data})$$



Got CONOPS functions?

SiSE them!

PROGRAM NAME:		WEATHER	1. SiFP Requirements Estimate Sheet										
NAME OF ANALYST/ESTIMATOR:		CAROL											
DATE:		7/12/2021											
NUMBER	REQUIREMENT DESCRIPTION	Non Functional Requirement?	Verb 1	Verb 2	Verb 3	SiFP (1)	SiFP (2)	SiFP (3)	Total SiFP (row total)	Cumulative SiFPs	Month	Calendar Year	Program Increment/Sprint
1	Create a user account for members of the public <i>(Note: this is part of Maintaining a user account -</i>	Not standalone				0.0	0.0	0.0	0.0	0.0			
2	Receive custom alerts to the user's smart phone		Alert			4.6	0.0	0.0	4.6	4.6			
3	Receive custom alerts via email (different alerts from		Alert			4.6	0.0	0.0	4.6	9.2			
4	Maintain user accounts	Maintain is Create, Read, Update, Delete (CRUD) + data store	Maintain			25.4	0.0	0.0	25.4	34.6			
5	The target solution shall have security measures in place to manage the data access and governance and	NFR - security and governance.				0.0	0.0	0.0	0.0	34.6			
6	The WEATHER UI should be updated to display the latest weather Information for a specified geographical region. The user can search for valid specific regions in the continental US	Two functions: 1. Display weather by region - DISPLAY. 2. SEARCH for a listing of valid regions. Note that the verb Update is not a function but implies that the function is being enhanced.	Display	search		4.6	4.6	0.0	9.2	43.8			



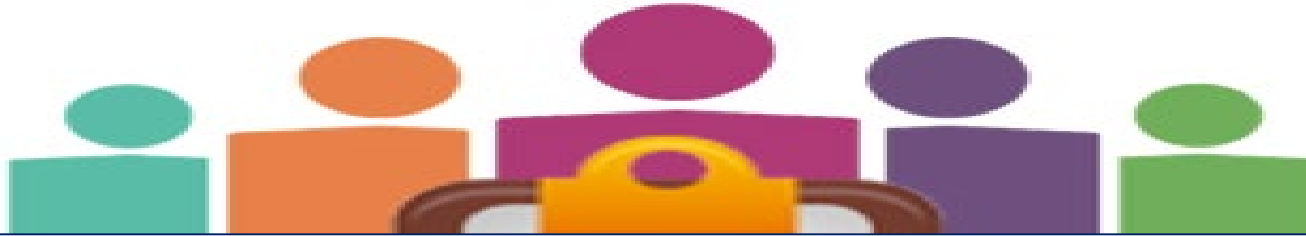
SiSE Verb Keywords & Synonyms

- SiSE verb keywords equate to an “established pattern” of functions.
- Simple FP (SiFP) values are assigned to over 400 verbs & synonyms

Keyword	TOTAL FOR VERB SiFP	Synonyms
Accept	16.2	grant, allow
Activate	16.2	turn on, start, initiate, initialize, process
Add	16.2	append, infuse, inject, insert, introduce
Adjust	4.6	accommodate, adapt, conform, edit, fit, tailor
Alert	4.6	warn, notify, caution, forewarn
Allocate	16.2	apportion, distribute, lot, allot, dispense, partition, prorate, ration, share, slice, split, cut up, divvy
Allow	16.2	grant, accept
Analyze	4.6	assess, audit, evaluate, examine, review, tabulate
Apply	16.2	enforce, execute, implement
Apportion	16.2	allocate, allot, cut up, distribute, divvy up, dispense, partition, prorate, ration, slice, split
Approve	4.6	accredit, authorize, confirm, finalize, ratify, sanction, warrant
Assess	4.6	analyze
Assign	16.2	appoint, designate, name, delegate
Associate	4.6	affiliate, connect, couple, group, interrelate, link, mingle, tie, join



Poll Question #5



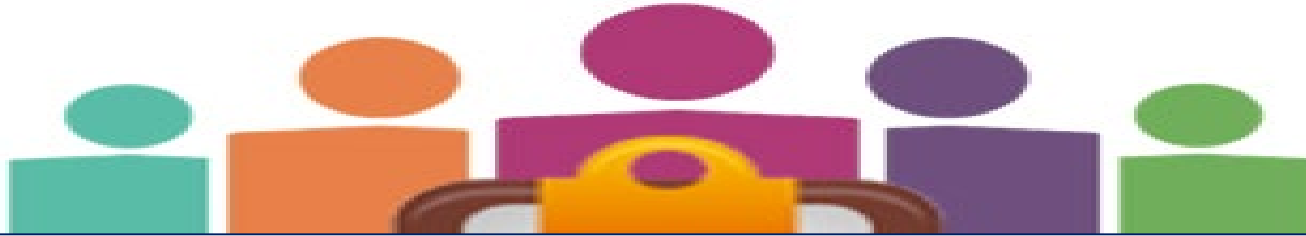
Are you interested in developing an SiSE estimate for your program(s)?

- a. Yes, but I will need more training
- b. Yes, I want a copy of the free SiSE handbook & template
- c. Maybe... this looks interesting but it's the first time I've seen SiSE
- d. Maybe later, when I have to estimate an Agile program
- e. No, I have no need for SiSE
- f. No, I'm not interested





Poll Question #6



Which of these uses would benefit your organization's programs/projects? (Check all that apply)

- a. Develop Cost & Schedule Estimates
- b. Estimate Resources
- c. Planning Agile Sprints
- d. Reviewing Vendor Proposals
- e. Track Progress



SiSE Summary

- *Simplified and streamlined functional sizing*
- *Verb keyword lexicon represents functionality patterns*
- *Standardized unit of measure (Simple FP)*

PROGRAM NAME: WEATHER		NAME OF ANALYST/ESTIMATOR: J Smith		DATE: 7/12/2021		1. SIFP Requirements Estimate Sheet						
NUMBER	REQUIREMENT DESCRIPTION	Non Functional Requirement?	Verb 1	Verb 2	Verb 3	SIFP (1)	SIFP (2)	SIFP (3)	Total SIFP (row)	Cumulative SIFPs	Month	
	Not standalone					0.0	0.0	0.0	0.0	0.0		
	Alert		Alert			4.6	0.0	0.0	4.6	4.6		
	Alert		Alert			4.6	0.0	0.0	4.6	9.2		
	Maintain is Create, Read, Update, Delete (CRUD) - data store		Maintain			25.4	0.0	0.0	25.4	34.6		
	NFR - security and governance.					0.0	0.0	0.0	0.0	34.6		
	Two functions: 1. Display weather by region - DISPLAY. 2. SEARCH for a listing of valid regions. Note that the verb Update is not a function but implies that the function is being enhanced.		Display	search		4.6	4.6	0.0	9.2	43.8		
	Multiple and varied functions to be counted: 1. Collect data for analysis (CRUD-database), 2-6: Five separate Reports: i. Performance, ii. yearly enrollment trends, iii. quarterly report analysis, iv. compliance, v. predictive modeling. 7. Share results (assumed sharing a custom packaged collection +		Collect	Report	Report	25.4	4.6	4.6	34.6	78.4		
	Report		Report			4.6	4.6	4.6	13.8	92.2		
	Send		Send			4.6	0.0	0.0	4.6	96.8		
	Closest keyword/terminology is analyze		Analyze			4.6	0.0	0.0	4.6	101.4		
						0.0	0.0	0.0	0.0	101.4		
						0.0	0.0	0.0	0.0	101.4		

Simple Function Point (SIFP) Summary (totals from sheets)	
1 Total Number of Requirement SIFPs	101
2 Total Number of Interface SIFPs	0
Base Total SIFP	101

Growth Factors		Input Factors as %	
Requirements Flux Factor/Growth Factor			1.00
Unknown Complexity/Other Stakeholders			1.00
Other Factor (add description:)			1.00
Other Factor (add description:)			1.00

Total Growth-adjusted SISE estimate (SIFP)	101.4
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Template Support	SIFP Summary	1. SIFP Requirements Estimate	2. SIFP Interface Estimate	SIFP Verb Keywords (Protected)	SIFP Plot	Progress Tracking Data & Chart
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SiSE Conclusions

SiSE provides benefits to an agile program:

- Provides a faster, more reliable and repeatable process to produce credible estimates
- Tied to high-level program requirements (i.e., CONOPS)
- Can be performed early in the program's life-cycle

Tracking functional delivery (SiFP) provides insight into overall program progress:

- Plan appropriate program schedule and resources
- Allows issues to be identified early

“Work in Progress”:

- We seek to improve based on data and lessons learned to share with the community



How to Get Involved with SiSE

SiSE Products are available to the JITSCF audience:

- Draft Version of SiSE Handbook and Template -- ***available Q1 FY22***

SiSE industry pilot project – starting in Q1 FY22

- Email **Kammy Mann** to join
[Katharine.Mann@hq.dhs.gov]

SiSE Support and Resources:

- SiSE training – ***coming soon!***
- SiSE brown bag – ***coming soon!***

www.ifpug.org/metricviews/





Thank you for attending!

CAD IT/SW Development Team



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